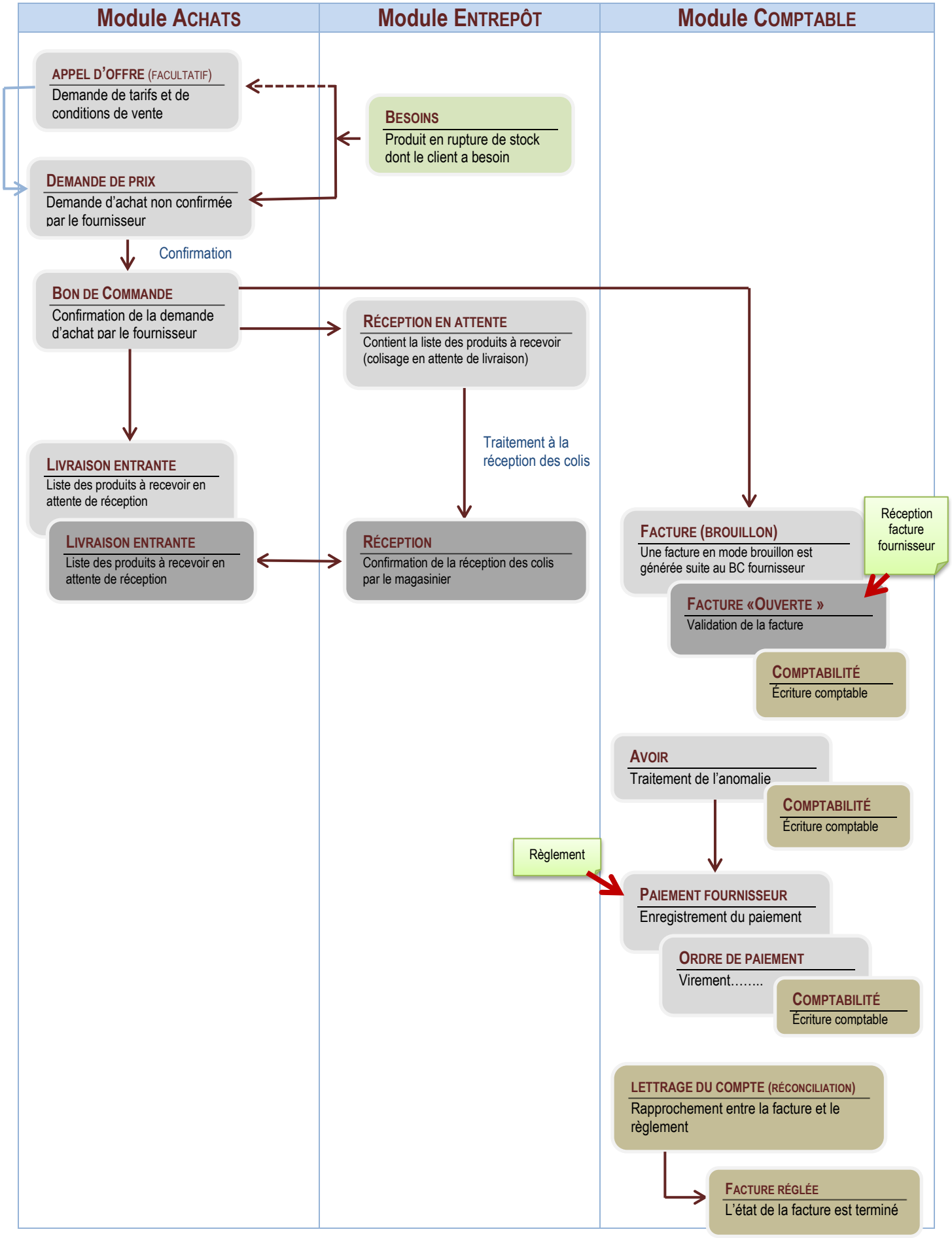LE PROCESSUS D'ACHATS AUX FOURNISSEURS